

Cultural Heritage Documentation as Knowledge Management Overview from Developing Countries

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What is Cultural Heritage?

- Can be defined as the inheritance that preserved and shared with generation to generation
- Stretches beyond the tangible to intangible
- It can be museums, archives, libraries with collections, built heritage, landscapes, conservation, archaeology etc.



'Ape Gama' Craft Village in Sri Lanka



Preserving
ICH
as a
living
heritage



Role of Cultural Heritage

- Plays a significant role to shape the national identity
- Provides a source of inspiration, enjoyment and creativity
- Enriches peoples lives
- Creates opportunity for learning and engagement
- Supports for sustainable economy

Role of Cultural Heritage contd..

- Creates a deep sensation in the hearts of the tourists
- Can be treated as an everlasting experience in tourists' lifetime
- Protects the knowledge of past, present and while preserving it for the future generation
- Originates from the interaction between people and places through time and it is constantly evolving.

Cultural Heritage Documentation as Knowledge Management

- Knowledge can be divided as
 - Explicit knowledge (documented, easily accessible, searchable, can be disseminated)
 - Tacit knowledge (experiences, skills, attitudes)
- Capturing explicit and tacit knowledge on cultural heritage it is able to create, access, reuse the knowledge
- Knowledge management plays an important role in cultural heritage documentation

Success factors

- Knowledge management (KM) is a process of
 - Creating
 - Storing
 - Sharing
 - Reusing
- 
- Cultural Heritage Documentation
- KM Success factors
 - Communication
 - Trust
 - Collaboration
 - Networking
 - Support from top management
 - Security/knowledge protection

Benefits

- Achieve quality presentation and
- Enhancing quality review process
- Excel user's expectation
- Upgrading the cultural heritage community

World Heritage Sites in Sri Lanka

- Anuradhapura
- Sigiriya
- Polonnaruwa
- Dambulla
- Kandy
- Galle



Conclusion

- It is very important to preserve invaluable cultural heritage for knowledge management purposes as it supports to take decisions and actions.
- The accuracy and completeness of the knowledge is greatly affecting the protection of heritage.
- Lack of knowledge or error filled documentation
- will cause severe damage.
- Therefore, knowledge management is crucial at all levels of cultural heritage documentation.



*Thank
you* 